



## **WEBSITE TERMS OF USE**

*Effective Date: 28/06/2025*

Welcome to the website of Mam1 Pty Ltd (ABN 99 150 986 262) trading as Building Inspection Mornington and Building Inspectors Melbourne ("we", "us", "our"). These Terms of Use govern your access to and use of our website located at <https://buildinginspectionmornington.com.au/> ("Site"). By using this Site, you agree to comply with and be bound by these Terms of Use. If you do not agree, please do not use the Site.

### **1. Use of the Site**

You agree to use the Site for lawful purposes only. You must not:

- Interfere with or disrupt the Site or servers;
- Attempt to gain unauthorised access to any part of the Site;
- Use any content on the Site for commercial purposes without our prior written consent;
- Reproduce, distribute, or exploit any content from the Site except as permitted by law.

### **2. Intellectual Property**

All content on the Site, including text, graphics, logos, images, documents, templates, and software, is owned by or licensed to us and is protected by copyright, trademark, and other intellectual property laws. You may access and view the Site content for personal or internal business use only. You must not reproduce, modify, or distribute Site content without our express written permission.

### **3. Third-Party Links**

This Site may contain links to third-party websites. We do not control and are not responsible for the content, privacy practices, or availability of any linked websites. Use of any third-party sites is at your own risk.

### **4. User Submissions**

If you submit any content to us through this Site, including forms, documents, or uploaded files, you warrant that you have all necessary rights and authority to do so. You must not upload any material that is unlawful, defamatory, or infringes the rights of others. We reserve the right to remove or reject any submission without notice.

### **5. Subcontractor Portal Use**

If you are a subcontractor using our online forms or document upload features, you must ensure that all information provided is accurate, current, and submitted with appropriate authority. We may suspend or restrict access to these features if misuse or unauthorised activity is detected.

## **6. Live Chat and Messaging Services**

If our Site includes a live chat or messaging function, you agree to use it respectfully and for genuine enquiries related to our services only. We may monitor chat interactions for quality assurance or security purposes.

Live chat is provided for convenience only. Any responses or information shared via chat do not constitute professional advice, nor do they create a client or contractor relationship. We do not guarantee availability or timely responses.

## **7. Availability of Site**

While we aim to keep the Site available and secure at all times, we do not guarantee uninterrupted access. We may suspend, restrict, or terminate access to the Site at any time without notice for maintenance, upgrades, or operational reasons.

## **8. Feedback and Ideas**

Any feedback, comments, or suggestions you provide to us through this Site will be considered non-confidential and non-proprietary. We may use such feedback for any purpose without owing compensation to you.

## **9. Disclaimer**

The content on this Site is provided for general information only and does not constitute legal, financial, or professional advice. We make no guarantees as to the accuracy, completeness, or suitability of the content for your specific circumstances. Your use of the Site is at your own risk.

## **10. Limitation of Liability**

To the extent permitted by law, we are not liable for any direct, indirect, incidental, or consequential loss or damage arising out of or in connection with your access to or use of the Site, including any virus, error, or service interruption.

## **11. Privacy**



Your use of the Site is subject to our Privacy Policy, which is available on the Site. By using the Site, you consent to the collection and handling of your personal information in accordance with our Privacy Policy.

## **12. Changes to Terms**

We may revise these Terms of Use from time to time. Continued use of the Site after changes are made constitutes your acceptance of those changes. The current version will always be available on our Site.

## **13. Bookings and Service Terms**

If you make a service enquiry or booking through this Site, that interaction is also subject to our Customer Terms and Conditions of Service, which form a separate agreement governing inspections, reports, and fees. A copy is available [here](#).

## **14. Governing Law**

These Terms of Use are governed by the laws of Victoria, Australia. Any disputes arising in connection with the Site shall be subject to the exclusive jurisdiction of the courts of Victoria.

## **15. Contact Us**

If you have any questions about these Terms of Use, please contact us:

**Mam1 Pty Ltd**

Email: [bookings@bim1.com.au](mailto:bookings@bim1.com.au)

Phone: 1300 817 052

Address: PO Box 77, Balnarring, Vic 3926

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